

Privacy Policy

We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

What type of information do we collect?

We may collect, store and use the following kinds of personal data:

- Information about your computer and about your visits to and use of this website (including your IP address, geographical location, browser type, referral source, length of visit, number of page views and search terms).
- Information relating to any transactions carried out between you and us on or in relation to this website, including information relating to any purchases you make of our products (including but not limited to name, billing and delivery addresses, e-mail address, phone number, products selected and any personal data supplied in relation to a customer service query).

How do we collect information?

- Information that you provide to us for the purpose of registering with us (including but not limited to name, address, e-mail address, phone number). When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address.

Why do you collect such personal information?

We collect this information for the following purposes:

- To provide and operate the services (shipping our products).
- To provide our users with ongoing customer assistance and technical support when required.
- To be able to contact our visitors and users with general or personalized service-related notices and promotional messages via newsletters, competitions and other marketing related campaigns.
- To create aggregated statistical data and other aggregated and/or inferred non-personal Information, which we may use to provide and improve our respective services.
- To comply with any applicable laws and regulations.

How do we store, use, share and disclose your site visitors' personal information?

- Our brand is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com apps. They store your data on secure servers behind a firewall.
- All direct payment gateways offered by Wix.com and Wix Payments used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council,

which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

How do you communicate with your site visitors?

- We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via the information we have collected from you: email and telephone only.

Cookies

Cookies are small pieces of data stored on a site visitor's browser. They are typically used to keep track of the settings users have selected and actions they have taken on a site. For more information go to <http://www.allaboutcookies.org>.

- We use first-party cookies that are placed on our website by Wix.com

How can your site visitors/customers withdraw their consent?

If you don't want us to process your data anymore, please contact us at velvetsskininc@gmail.com

Privacy policy updates:

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions on our privacy policy:

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at velvetsskininc@gmail.com.